

Job description

SUPPORT WORKER, LEONARD STOCKS CENTRE

Do you believe that homelessness is a social injustice, and that the people affected deserve the very best available support and opportunities to change their lives? If so, we would like to hear from you.

Shekinah requires support staff for the Leonard Stocks Centre (30-bed Homeless Hostel) in Torquay.

- You will give practical support to the people living in the hostel and work closely with partner agencies to ensure a safe, secure, and welcoming place to stay.**
- Your commitment and creativity will help to ensure the continuing delivery of an accommodation and support service that enables people who have experienced homelessness to obtain secure housing, and to work towards training, and employment opportunities.**
- You will be required to work 24 hr shifts (including sleepover) as part of a rolling rota.**
- Previous experience in Supported Housing or Social Care is preferred.**

To apply, please send a current CV and an accompanying statement (no more than 2 sides of A4) outlining why you are interested in the role, and how you meet the requirements in the job description to: Kath.Davis@shekinah.co.uk and Jennie.McNulty@shekinah.co.uk

Please note that Shekinah is committed to safeguarding and operates safer recruitment procedures.

PURPOSE OF YOUR JOB

- Provide practical support to the people using Shekinah's services to maximise their individual potential.**
- Support people to make a positive contribution in their community and advocate for their rights as a citizen.**
- To provide intensive personalised support and case management to people.**

PRINCIPAL ACCOUNTABILITIES

- Act as a role model in all you do and represent the organisation professionally and positively in accordance with our behaviours and values.**
- To work with people using Shekinah services in producing person centred plans and ensuring that case reviews are carried out, that shared support plans are implemented, and adequate case records are maintained.**
- Ensure that all welfare benefits to which people are entitled are applied for and remain in payment as relevant.**
- Ensure that all personal contributions due from allocated clients are collected regularly.**
- Using asset-based conversations to help people to identify goals and aspirations and assist them to achieve their objectives.**
- Provide advice and structured practical support across a range of issues including but not limited to: Housing; resettlement; health; safety; substance use; mental health; offending; wellbeing; and welfare benefits.**
- Ensure that the personal environment of key clients is maintained to an acceptable standard.**
- Develop close links with the local community, promoting a greater understanding of people with support needs whilst promoting equality, diversity, accessibility, and inclusion.**
- Accompany and provide support to people where possible on appointments to other services i.e. doctors, counsellors, court etc.**
- Promote and encourage peer involvement within the service and organisation.**
- Ensure people using Shekinah services are referred to the appropriate continuing support and assist individuals to access and utilise these resources.**

Building lives and futures



- **Work within relevant Health and Safety guidelines to maximise the safety of people using Shekinah services, staff and visitors.**
- **To develop professionally and to identify opportunities to improve the level of service Shekinah offers to the people using our services.**
- **Utilise knowledge skills and experience to recognise difficult or challenging situations and use appropriate communication skills to influence the person's behaviour.**
- **Liaise with external agencies as appropriate, particularly with housing providers and Local Authorities in relation to allocation of independent accommodation.**
- **Ensure that people using Shekinah services are supported to link effectively with local Peer Advice Services and local Floating Support or similar community provision.**
- **Follow all policies and procedures and in particular those in respect of Risk Assessment and Safety Planning, Professional Boundaries and Lone Working, Safeguarding Adults and Safeguarding Children and other good practice guidelines or legislative requirements as required.**
- **Any other reasonable duties required of you in your role as required.**

This job description covers the current range of duties and will be reviewed from time to time. It is Shekinah's aim to reach agreement on changes, but if agreement is not possible, Shekinah reserves the right to change this job description.

Reference ID: LSC/SW

Job Type: Full-time, Permanent

Salary: £10.00 per hour