

MAKE AMENDS CASE STUDY

2022

Nature of case	Public Order Offences
Narrative around situation	Young person from Plymouth assaulted a security worker whilst under the influence of alcohol by kicking and punching him.
Organisations involved	Referral from Pathfinders, Plymouth. Adult Mental Health Team.
Risks	The young person in this case had mental health needs and was neurodiverse. They would sometimes drink whilst on medication which could result in them becoming aggressive and violent.
RJ interventions provided and outcomes	<p>Relevant RJ and victim empathy work (such as the 'ripple of harm' exercise) completed on behalf of pathfinders and we were in touch with them after every meeting with the young person. Collaborative approach to working on this case was all done with the young person being at the centre of the decisions.</p> <p>This method of working not only assisted the RJ process to run as smoothly as possible but it also supported the work being done with the young person on the Pathfinder contract. Due to the young persons needs we took great care to make them feel at ease every step of the way and it had a positive impact; particularly we ensured to plan structured sessions ahead of time and at a regular time.</p> <p>Shuttle mediation was the outcome in this case, both parties were very happy with the result.</p>
Required Action/Support	Sign posting was offered to both parties but was not required.
Feedback from harmed, harmer, relative, professionals, RJ Facilitator	Harmer: "I thought it was really helpful and it changed my outlook on things. I found everything a lot more helpful about the drinking and things. I've never had to think about what I've done wrong before, it puts it into perspective for me. I got advice about drinking and consequences, advice about my behaviour and being around



positive friends. We agreed that I wouldn't go back to the pub until 1st August, I think it will work. I feel more encouraged about how to keep doing positive things and how to get more out of life."

Make Amends Facilitator: "Working alongside Pathfinder was very positive and achievable. As a trained RJ practitioner, it made sense that I completed certain sessions instead of the Pathfinder worker. It gave the Pathfinder worker more time to concentrate on other areas which was important and not relevant to RJ. Joint working in this case was very positive. I would certainly do it again."

