

Navigator/Complex Needs Worker (Female)

Location: Plymouth

Hours: 37.5 hours per week

Salary: £27,495

Contract: Permanent

At Shekinah, we believe that everyone deserves the opportunity to live a safe, connected, and flourishing life.

We work alongside people experiencing some of life's most complex challenges, including homelessness, poverty, trauma, poor mental and physical health, substance use, social isolation, and exclusion.

We know lasting change rarely comes from services alone. It grows through relationships, belonging, and the confidence that comes from feeling respected, understood, and supported. This belief shapes everything we do.

The Opportunity

We are looking for a compassionate and skilled practitioner to join our highly regarded team. You will support women who have experienced significant adversity and trauma to rebuild confidence, strengthen their sense of safety, and work towards goals that matter to them.

How you will make a difference

This is more than a referral or case-management role. You will work relationally; building the trust, safety, and connection that enable meaningful change. Through practical support, advocacy and encouragement, you will develop trusting relationships that help women move forward at their own pace. You will coordinate services, opportunities, and support networks so that women can navigate complex systems without doing so alone.

You may be visiting people at home, undertaking activities in the community, or meeting at the office; meaning that you have a lot of freedom. This is a big responsibility, so you are confident, adaptable, and are able to use your own initiative. You can work independently and feel comfortable as a lone worker; you are at your best when no day is the same.

Apply Today

If you believe in the power of relationships to create meaningful change and want to work alongside women to build safer, more connected, and flourishing lives, we would love to hear from you.

To apply, please complete the Shekinah application form. A copy can be requested from: Peter.Woad@shekinah.co.uk

Please note that Shekinah is committed to safeguarding and operates safer recruitment procedures. The closing date for applications is 5.00 p.m. on Monday, 19th October.

This post is open to female applicants only. Shekinah is applying an occupational requirement under Schedule 9, Part 1 of the Equality Act 2010 due to the nature of the support provided within this role.

For an informal discussion about this role, please contact either:

Matt Allison – 07593 440 490

Matt Spry – 07394 566 427